PRIMO PM-30 Warranty

30 Qt Planetary Mixer | 2-Year Parts and 1-Year Labor

Coverage period

Two (2) years on parts, not including wear or expendable parts. One (1) year on labor from the date of original installation, or 18 months from the factory shipment date, whichever comes first. Service travel is covered up to 2 hours or 60 miles (97 km) round trip.

Registration

The warranty takes effect only after MVP Group receives the warranty registration, which must be completed within 30 days of installation. You can register online at mvpgroupcorp.com, and we are happy to help.

What is covered

Defects in material or workmanship under normal commercial use, for mixers installed in Canada according to the instructions in the manual. Repairs are made by an MVP Group authorized service location during normal working hours.

What is not covered

Freight damage, improper installation or alteration, lack of regular maintenance, lubrication, cleaning, misuse or abuse, use beyond the capacity chart in the manual, repairs by anyone other than an MVP Group designated service agent, and generic or aftermarket parts. Wear parts such as the bowl, flat beater, wire whip and dough hook are not covered. The warranty applies to the first purchaser only and does not cover residential use. The Primo mixer limited warranty on the following page has the full terms.

Getting service

Contact intoCooking Inc. and we will help you start your claim with MVP Group. Please have your model number, serial number, proof of purchase and installation date ready. Email info@intocooking.ca or call 1 (888) 583-3477.

Sources: Primo Mixer Limited Warranty in the PM-10, PM-20 and PM-30 owner's manual, and the PM-30 spec sheet. This summary is provided by intoCooking Inc. for reference. The manufacturer's warranty that follows is the governing document.

Primo Mixer Limited Warranty

MVP GROUP ("Primo") warrants to the original purchaser of new mixer that said mixer, when installed in accordance with our instructions within North America and subjected to normal use, is free from defects in material or workmanship for a period of 2 years on parts (excludes wear/expendable parts). The labor warranty is 1 year on labor from original date of installation, or 18 months from actual shipment date, whichever date occurs first.

This warranty is in lieu of all other warranties, whether express or implied. MVP Group expressly disclaims any implied warranty of merchantability or express or implied warranty of fitness for a particular purpose. Primo's obligation and liability under this warranty is expressly limited to repairing and replacing parts which proves to be defective in material or workmanship within the applicable warranty period.

MVP Group hereby states that: warranty travel time shall be limited to, and without exception, a round-trip total of two (2) hours OR mileage up to a maximum of sixty (60) miles round-trip. Any charges exceeding those stated herein must have prior authorization by the factory. All repairs pursuant to this Warranty will be performed by an Authorized Designated MVP Group Service Location during normal working hours.

In no event shall MVP Group be liable for incidental or consequential damages to buyer or any third party, including, without limitation, loss of property, personal injury, loss of business or profits or other economic losses, or statutory or exemplary damages, whether in negligence, warranty, strict liability, or otherwise.

This warranty is given only to the first purchaser from a retail dealer. No warranty is given to subsequent transferees. MVP Group assumes no liability for parts and labor coverage for component failure, factory defect or any other damages for units installed in a non-commercial or residential application. This warranty does not cover product malfunction caused by: failure to maintain, neglect, abuse, damage due to water, fire, normal wear, improper set up and use. Refer to mixer capacity chart. Periodic maintenance is not covered. This warranty is not in force until such time as a properly completed and signed installation/warranty registration or an online registration form has been received by MVP Group within 30 days from the date of installation. Register online at www. http://mvpgroupcorp.com.

The foregoing warranty provisions are a complete and exclusive statement between the buyer and seller. MVP Group neither assumes nor authorizes any persons to assume for it any other obligation or liability in connection with said equipment.

Example of items not covered under warranty, but not limited to just these items: 1. Acts of God, fire, water damage, vandalism, accident, theft. 2. Freight damage. 3. Improper installation or alteration of equipment. 4. Faults due to lack of regular maintenance. 5. Repairs made by anyone other than a MVP Group designated service agent. 6. Lubrication. 7. Expendable wear parts. (This includes the bowl, flat beater, wire whip, spiral dough hook.) 8. Cleaning of equipment. 9. Misuse or abuse. 10.Use of generic or after-market parts. 11. Usage beyond its capacity.

Models covered by this warranty: PM-10, PM-20, PM-30

If you have any questions, please contact our customer service department at the number below.
Don't forget to have your serial number.

Contact

SERIAL NUMBER:_____

MODEL:___**PM-10**____**PM-20**____**PM-30**_____

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