JET-TECH Manufacturer's Warranty

Model B-21 | Defender Series High-Temp Undercounter Dishwasher

Coverage

One (1) year parts and labor warranty on the Jet-Tech B-21, covering defects in material or workmanship under normal commercial use. The year starts on the date of original installation. Coverage cannot run longer than eighteen (18) months from the date the unit shipped from the factory.

Who is covered

The original purchaser only. The warranty cannot be assigned or transferred to anyone else. Coverage applies to equipment installed in Canada.

What the warranty covers

Repair or replacement of parts that fail within the warranty period. Labor includes standard straight-time labor and reasonable travel time. MVP Group decides whether a part is repaired or replaced.

What is not covered

Normal wear and tear. Damage from misuse, abuse, neglect, alteration, accidents, shipping or installation, fire, flood and similar events. Problems caused by improper installation or maintenance of the electrical or water connections, or by non-factory parts. This equipment is for commercial use only, so use in homes or other non-commercial settings is not covered.

How to make a claim

All claims go through MVP Group. Include the model number and serial number, proof of purchase, the installation date and a description of the problem. Claims should be filed within 30 days of a completed repair, or the claim could be refused. intoCooking.ca will help you get your claim started.

MVP Group Corp. (JET-TECH), 2001 Bd des Sources, Pointe-Claire, QC H9R 5Z4, Canada. Toll free: 1-844-218-8477.

Source: MVP Group General Warranty Statement (January 2021), Jet-Tech section. Summarized for intoCooking.ca customer reference. MVP Group's full statement applies.