

WARRANTY

Limited Warranty

The Bradley Smoker is covered by a 1-year limited warranty against manufacturing defects. This warranty policy is applicable from the date of purchase and covers any material and workmanship defects from the manufacturer, provided that the product has been properly assembled, used normally, and maintained as per the recommended guidelines. It is advised to keep the sales receipt as proof of purchase date so that you can claim warranty benefits.

Requirements and Limitations

- This limited warranty is non-transferable, is valid only in the country of purchase and become void if the product is used for commercial or rental purposes.
- The warranty for Bradley Smoker Inc. is limited to repairing or replacing parts that are deemed defective by the company. If any component is found to be defective, Bradley Smoker Inc. will provide a replacement part at its discretion. Bradley Smoker Inc. will not be responsible for any reassembly.
- Shipping and handling charges are the responsibility of the original consumer/purchaser for all out-of-warranty parts ordered.
- The serial number of the Bradley Smoker must be provided on all warranty claims.
- This limited warranty will not provide any reimbursement for inconvenience, food, personal injury, or property damage.

Modifications to the original Bradley Smoker components or condition will nullify this warranty.

Warranty Exclusions

- Bradley Smoker Inc.'s limited warranty does not cover:
- Defects and damage resulting from improper assembly and installation, accidents, abuse, misuse, alteration, and vandalism.
- Damage resulting from weather conditions including but not limited to hail, hurricanes, tornados, earthquakes, wind, rain, or snow.
- Normal wear and tear, chipping, and scratching on surface finishes.
- Discoloration from exposure to sunlight, heat, or chemicals.
- Failure to perform regular maintenance, safety checks, and service including but not limited to; removal of grease build-up resulting in a flash fire, or damage caused by grease fires.

How to get warranty service

Prior to providing warranty service, Bradley Smoker Inc. or its agents may require you to provide (i) proof of purchase, and (ii) the serial number of the Product.

- Before starting the warranty process, please use the troubleshooting tips included in this manual
- If the troubleshooting tips do not resolve your problem, then contact customer support at support@bradleysmoker.com

It is recommended that you register your Bradley Smoker online at:

www.bradleymoker.com/pages/register-your-smoker

Registering your Bradley Smoker will provide you with quicker service and better support. You will also be able to receive important product support alerts.